## **ONLINE RENEWAL INSTRUCTIONS**

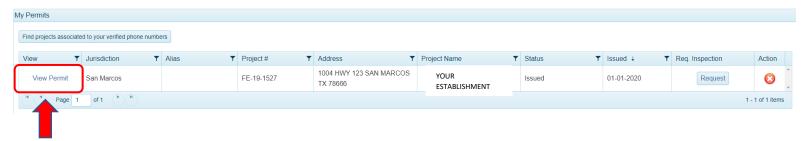
1. Go to <a href="mailto:mygovernmentonline.org">mygovernmentonline.org</a>. Login to your account. Ensure you have verified your phone number. If you do not know if your number has been verified, follow the instructions for <a href="phone verification">phone verification</a>. If you do not have an account, create one and verify you phone number with the link above.



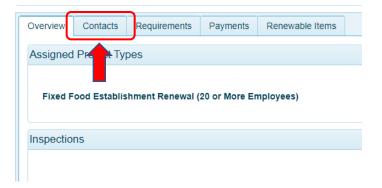
2. Go to "My Account"



3. Scroll down to "My Permits". Click "View Permit" on the project you want to process payment for. If there are no projects listed, follow the instructions for <u>adding a project</u> to your account.



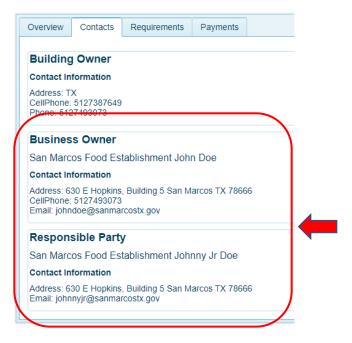
4. Click on the tab that says "Contacts"



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5. Verify the information on you account is correct regarding the business owner and responsible party. If the information is not correct, fill out a renewal form to email it to healthinfo@sanmarcostx.gov



6. Click on the tab that says "Payments"



7. You can now select your payment type and click "Pay Online". If the fee that is listed no longer matches the current number of employees, please contact the environmental health division at <a href="https://healthinfo@sanmarcostx.gov">healthinfo@sanmarcostx.gov</a> or 512-393-8444



8. Once you have paid for your permit, it will be released to the customer portal. To print your permit, follow the <u>instructions</u> on printing permits.

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